



Carroll County

2017 Cumulative Report



Total contacts

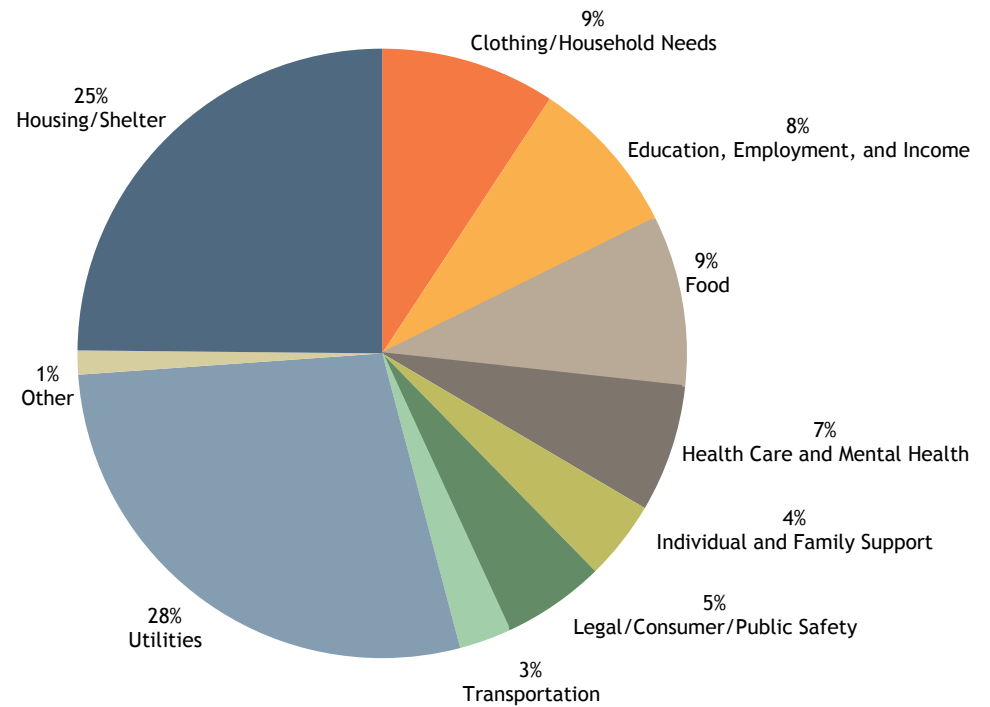
402

Non-phone contacts

Chat

1

Breakdown of needs



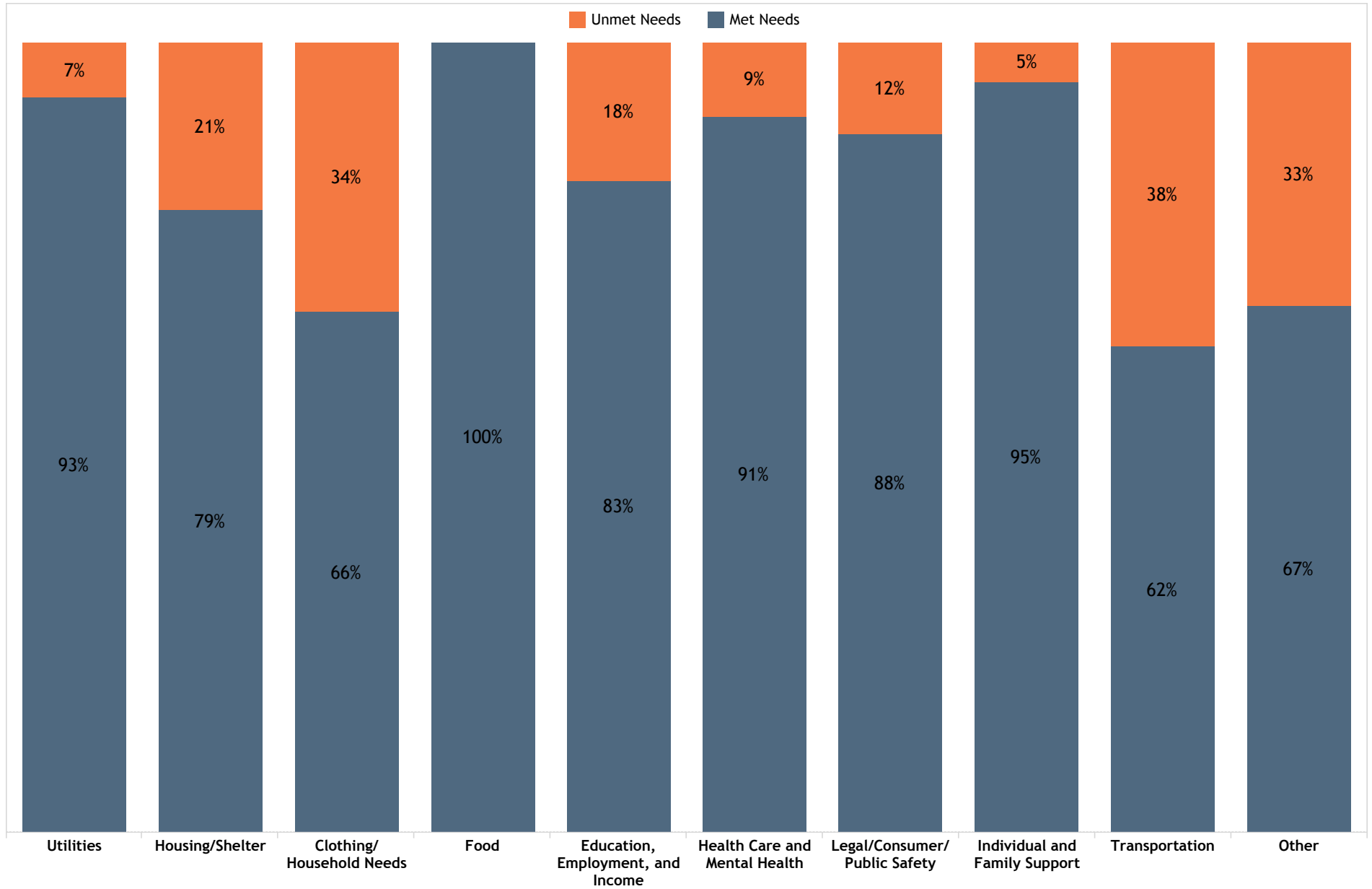
Need Category "Other" includes: Arts, Culture, and Recreation; Other Government/Economic Services; Volunteers/Donations

Annual Outcomes for 2-1-1 (all counties)

- 97% of surveyed clients would contact 2-1-1 again if they needed assistance
- 111k updates are made to the Community Resource Database annually
- Upon follow-up, 86% of clients received help or reported help was in progress
- 88% of clients discovered new resources or information by contacting 2-1-1
- 89% increase in time dedicated to each client since 2012

Met and unmet needs

Unmet Needs Met Needs



Need Category "Other" includes: Arts, Culture, and Recreation; Other Government/Economic Services; Volunteers/Donations

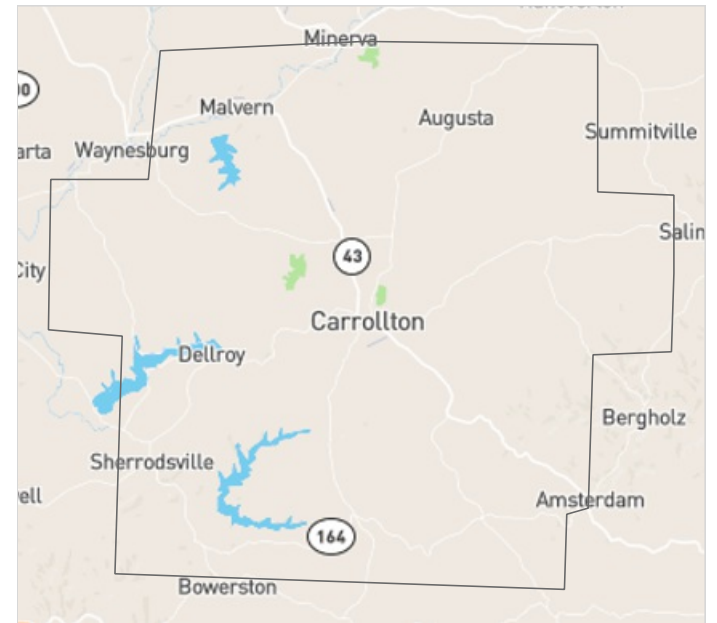
Rank by number of residents assisted

C Carrollton
 2 Malvern
 3 Minerva
 4 Sherrodsville
 5 Dellroy
 6 Magnolia
 7 Leesville

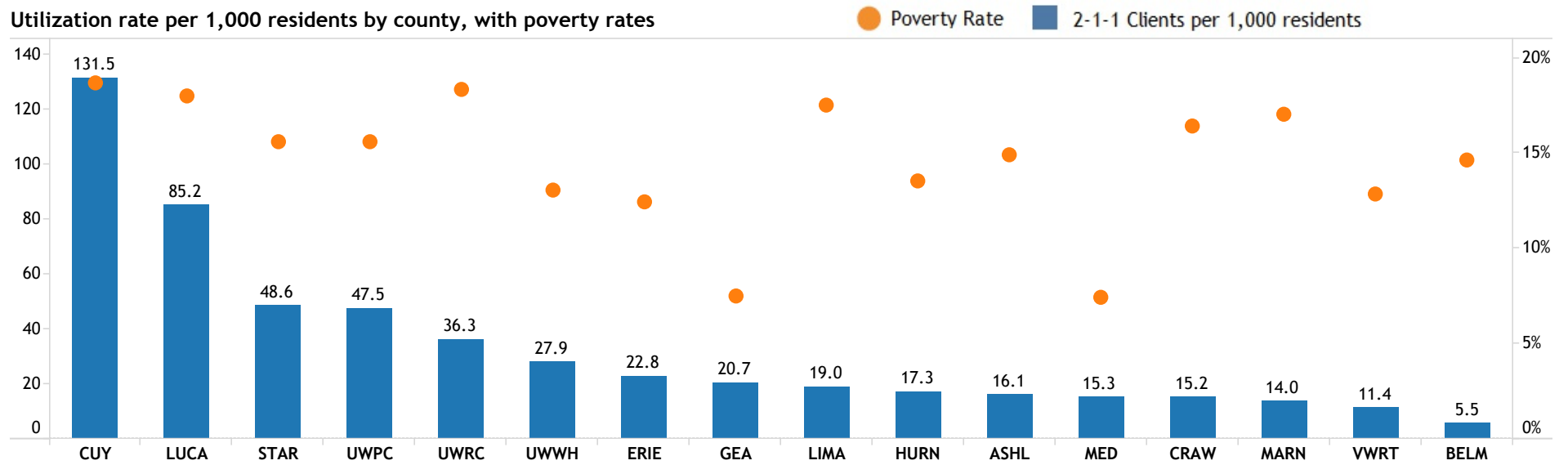
Rank by utilization rate per 1,000 residents

1 Malvern
 2 Sherrodsville
 3 Carrollton
 4 Leesville
 5 Dellroy
 6 Minerva
 7 Magnolia

Some cities and townships not included due to not having Geographic Information System data



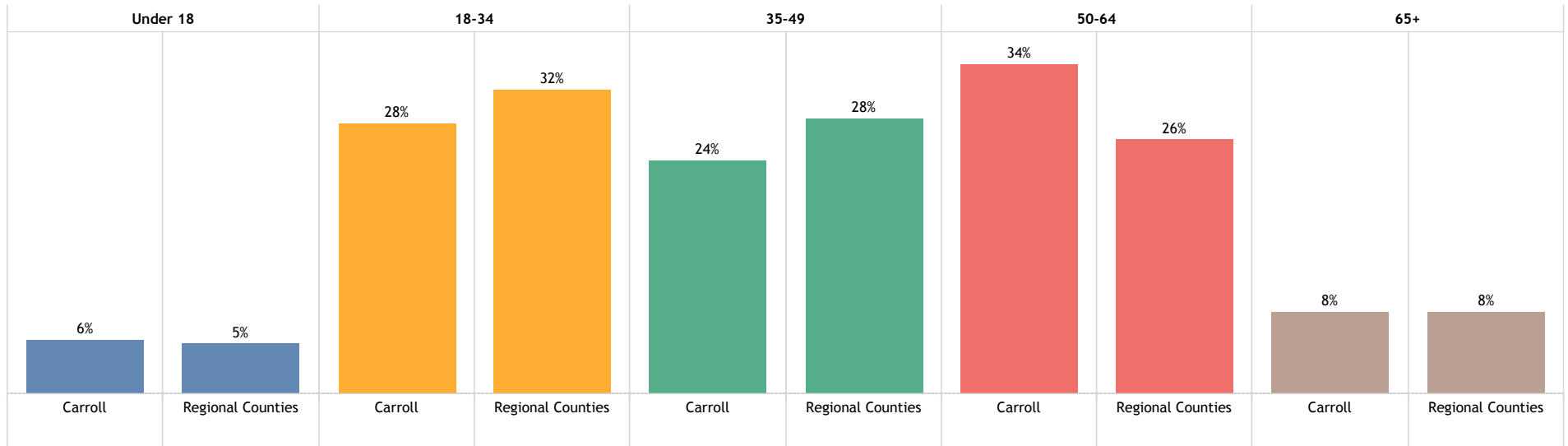
Utilization rate per 1,000 residents by county, with poverty rates



Township and County Population source: U.S. Census Bureau (2015). Poverty Rate source: U.S. Census Bureau (2015)

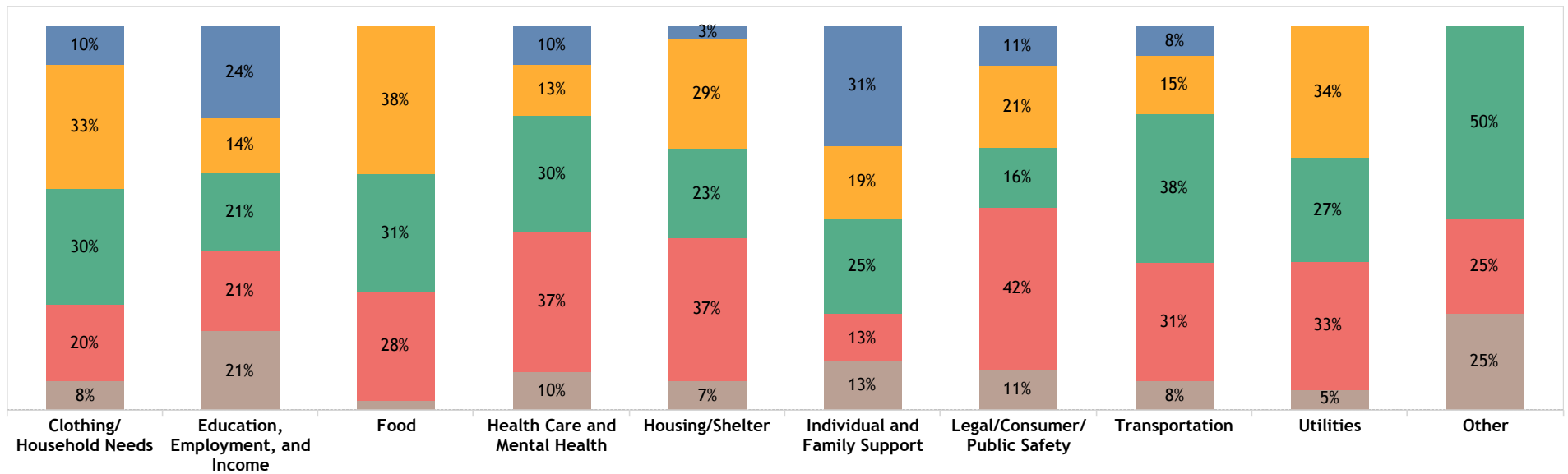
"LUCA" includes Hancock, Lucas, Ottawa, & Wood Counties. "MARN" includes Marion & Wyandot Counties. "STAR" includes Carroll, Coshocton, Harrison, Jefferson, Stark, & Tuscarawas Counties. "UWWH" includes Wayne & Holmes Counties.

Contacts by age of person in need



"Regional Counties" includes: Coshocton, Harrison, Jefferson, Stark and Tuscarawas

Contacts by age and need



Need Category "Other" includes: Arts, Culture, and Recreation; Other Government/Economic Services; Volunteers/Donations